

At VHSoft we provide comprehensive maintenance services in that we work closely with our customers to understand and identify their requirements.

Our Service Team has years of experience in hardware and software troubleshooting and enhancement support. Our certified engineers are capable in supporting all computer products for you across all industries 24 hours per day, 7 days per week. We ensure that you can respond to a rapidly changing business environment by having our skilled and knowledgeable engineers who are always available.

VHSoft IT Maintenance & Consultancy Services include:

- Problem determination, resolution and management
- System monitoring and tuning
- Performance and capacity planning
- Application preventative maintenance
- IT/Network infrastructure support
- Technical risk management
- Server, desktop and peripherals support
- Hotline helpdesk support

WHY Outsource ?

- Allow better concentration on your core business
- Reduce operating cost & project overheads
- Maintain savings on skilled manpower, IT infrastructure & technology
- Completion of project in time & within budget



VHSoft

has offices located in Hong Kong & Shenzhen,
we can deliver IT & integrated services
ACROSS THE BORDER.

WHY VHSoft ?

- Comprehensive IT maintenance & consultancy services
- High availability
- Mission-critical support
- On-site service
- Guaranteed quick response
- Emergency troubleshooting

VHSoft Care IT Maintenance Plans

To support your IT infrastructure, VHSoft offers flexible "**VHSoft Care IT Maintenance Plans**".
With you we can design a flexible maintenance package to suit your requirements and budget.

1. Care Bronze [Basic Plan]

Mon - Fri : 0900 - 1800
Sat : 0900 - 1300

	1 Month	3 Months	6 Months
No. of Man-days	4	13	27
Charge Rate	\$5,500	\$16,500	\$33,300

2. Care Silver

Mon - Fri : 1800 - 2400
Sat : 1300 - 2400

First 4 hours	: \$255/hr
5 th - 8 th hours	: \$230/hr
Over 8 hours	: \$200/hr

3. Care Gold

Mon - Fri : 2400 midnight -
0900 next day
Sat/ Public Holiday : 24 hours

First 4 hours	: \$340/hr
5 th - 8 th hours	: \$320/hr
Over 8 hours	: \$300/hr

FREE Telephone Helpdesk Support & Email Support

RESPONSE TIME: Within 2 Hours

Free Consultation
Proposed Solutions
Implementation
Maintenance & Support

緯衡科技 瞭解你的需要，能提供最全面的資訊科技顧問及保養支援服務！

我們的專業IT工程隊伍，是由一群擁有多多年硬體及軟體問題鑒定經驗，並具備支援不同電腦網路技術的工程師所組成，故能確保不同行業及規模的企業都能獲得 7x24 全天候式的解決方案。憑藉我們的專業支援及維修服務，你可以在瞬息萬變的的營商環境作出更快捷、靈活的反應。

緯衡科技IT顧問及保養支援服務包括：

- 問題判斷、分析及管理
- 系統監察及調整
- 表現及容量設計
- 預防性保養及維護
- IT/網絡基建支援
- 技術風險管理
- 伺服器、電腦及周邊設備支援
- 客戶支援熱線

爲什麼外判？

- 更專注於公司的核心業務
- 減低營運成本及工程經費
- 節省在專業人員, IT基建及科技上的開支
- 確保IT工程可以依時及在預算之內完成



緯衡科技
在全國各大城市及香港均設有辦事處，
故能爲你提供跨地域的
資訊科技及整合服務。

選擇緯衡科技，因爲

- 提供全面的IT顧問及保養支援服務
- 可用性高
- 關鍵性任務支援
- 完善到站服務
- 保證迅速回應
- 緊急疑難解答

VHSoft Care IT 保養支援計劃

按不同的技術支援及預算需要，我們會爲你度身訂造一個最具彈性的 "VHSoft Care IT 保養支援計劃"。爲你提供最合適的資訊基建支援服務。

1. Care Bronze [基本計劃]

星期一至五 : 0900 - 1800
星期六 : 0900 - 1300

人工作日
收費

1 個月

4
\$5,500

3 個月

13
\$16,500

6 個月

27
\$33,300

2. Care Silver

星期一至五 : 1800 - 2400
星期六 : 1300 - 2400

首4小時 : \$255/小時
第5至第8小時 : \$230/小時
8小時以上 : \$200/小時

3. Care Gold

星期一至五 : 2400 凌晨-0900 翌日
星期六/公眾假期 : 24 小時

首4小時 : \$340/小時
第5至第8小時 : \$320/小時
8小時以上 : \$300/小時

免費 電話熱線及電郵支援

回應時間: 2小時內

免費諮詢
方案建議
迅速執行
保養支援